



Performance Management Support

Literacy Link South Central (LLSC) continues to be committed to providing performance management assistance to LBS service providers. Through this newsletter, LLSC shares tools, resources and information that can be used to impact your organization's performance management. If there are specific topics you would like to see in upcoming issues, please contact Literacy Link South Central at literacylink@gmail.com.

Strengthening Ontario's LBS Program

There was much preparation done by Ontario's LBS network prior to the Ministry of Advanced Education and Skills Development (MAESD) Provincial Symposium in October 2017. In this Performance Management newsletter, we're pleased to summarize some of those preparatory efforts, and next steps taking place across the province.

Discussing Reports and Research

In September 2017, Literacy Link South Central hosted a GoToMeeting with literacy program staff throughout our 6-County service area to prepare for the Symposium. We discussed key recommendations within the Cathexis "Evaluation of the Literacy and Basic Skills (LBS) Program" report as well as "Building the Workforce of Tomorrow: A Shared Responsibility", and participants shared their thoughts on several key topics, including:

- The target audience for LBS programming
- Communication with MAESD
- Suitability indicators
- Administrative challenges
- Possible funding models
- The OALCF
- Blended learning
- Labour market information
- Experiential learning
- Skills and competencies

7. enhancing collaboration to improve referrals
8. transparently allocated equitable, stable funding

MAESD has released a draft summary of the feedback received at day 1 of the Symposium. It can be downloaded here: <http://www.tcu.gov.on.ca/eng/eopg/publications/lbs-symposium-summary-report-5oct2017-en.pdf>

What are the next steps?

In November, MAESD sent out a call for applicants to join a series of Reference Groups and Working Tables. Once members are confirmed, these groups will build on recommendations made in the Cathexis LBS evaluation report and at the Symposium, working collaboratively to design and recommend LBS program changes and implementation plans. Their focuses and proposed work schedules are as follows:

- **Working Table 1:** The Ontario Adult Literacy Curriculum Framework (OALCF) and Learner Assessment (January 2018 to December 2018)
- **Working Table 2:** Organizational Capacity and Professional Development (January 2018 to December 2018)
- **Working Table 3:** Modes of Delivery and “Footprint” of Services (April 2018 to December 2018)
- **Reference Group 1:** Rebranding, Marketing, Awareness and Communications (April 2018 to December 2018)
- **Reference Group 2:** Funding and Performance Management (July 2018 to December 2018.)

A Steering Committee will provide oversight for each of these groups, and offer final recommendations to the ministry on the improvement and expansion of the LBS program. Be sure to watch EOPG for updates and further communications about this initiative.

Questions or comments?



If you have any questions or comments about this newsletter, please email us at literacylink@bellnet.ca or call us at 519.681.7307.

If you have any suggestions for future content that you'd like to see, we'd love to hear from you as well.