



Performance Management Support

Literacy Link South Central continues to be committed to providing performance management assistance to LBS service providers. Through this newsletter, LLSC shares tools, resources and information that can be used to impact your organization's performance management. If there are specific topics you would like to see in upcoming issues, please contact Literacy Link South Central at literacylink@gmail.com

Integration Between Ontario Works and LBS

LLSC supports adult literacy programs in a 6-county area. One of the areas within this catchment is Brant County, and we'd like to draw attention to a successful partnership currently happening in Brantford.

At the Literacy Service Planning table in Brant, Haldimand and Norfolk Counties, there are representatives from LBS programs, Ontario Works offices and local Workforce Planning and Development Boards. This contributes to more inclusive community planning.

Through these inclusive meetings, needs have been identified within the community for LBS upgrading in certain employment sectors which are currently in high demand. These include:

- Warehousing Essentials
- Personal Support Worker (PSW)
- Entry-Level Logistics

After identifying these needs, the Brantford Ontario Works office and LBS programs in Brantford began to develop Contextualized LBS Programming. These programs are currently being delivered.

Who Is Delivering These Programs?

The Warehousing Essentials program and the Entry-Level Logistics program are being delivered in partnership with Conestoga College's LBS program.

The PSW program is being delivered in partnership with Grand Erie Learning Alternatives (GELA), and a preparation program is available through the Brant Skills Centre.

What is the Benefit to Learners?

So far 10 Ontario Works clients have graduated or are about to graduate from the Warehousing Essentials program, and 6 OW clients have graduated or are about to graduate from the PSW program. These clients have developed skills specific to their chosen employment sector and will be more successful in an entry-level position than they would otherwise have been.

This is an excellent way to foster strong partnerships between Ontario Works and the LBS field, and also provides opportunities for Career Laddering.

Questions or comments?

If you have any questions or comments about this newsletter, please email us at literacylink@bellnet.ca or call us at 519.681.7307.

If you have any suggestions for future content that you'd like to see, we'd love to hear from you as well.

Questions about this newsletter? Please contact us at 519-681-7307 or literacylink@gmail.com

